



## **Warranty of Equipment**

**What is Covered** – Our warranty covers only for product malfunctions and defects in equipment that affect the performance of the product, with the exceptions stated below.

**How Long Coverage Lasts** – Our warranty runs for two (2) years from the date of installation of the product. Components covered under this warranty are all components found inside the system and cameras (*Excluding the hard drive which is only covered under a 1 year warranty*).

**What is Not Covered** – This warranty does not cover product damages caused directly or indirectly in whole or in part by acts of nature, crime, lightning strikes, power surges, vandalism, products that have been smashed, broken, burned or damaged in transit or any other unreasonable use, abuse or misuse (including failure to provide reasonable and necessary maintenance) of the product. Any product modified from its installation condition (including cutting wires or the addition or removal of any component) will void your warranty.

**What We Will Do** - Once a product has been reported to us on a warranty claim, we will promptly inspect the product and problem. If we determine that a product defect is covered by this warranty, we will repair and/or replace it at no charge and in a timely manner.

## **Warranty of Workmanship**

We warranty all services against defects from workmanship for a period of one (1) year. If at anytime you experience any issues, our *Management Team* is standing by to provide an immediate resolution.

This warranty does not apply in the event of an act of God, crime, vandalism, power surges, abuse, misuse or customer tampering.

**Our obligation is limited to providing service as described in this warranty. We are not responsible for any lost time, profits or business, personal injury, property damage or similar loss, or any punitive, consequential or other direct, indirect or incidental damages.**